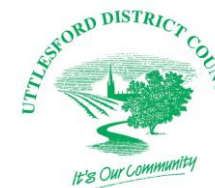


Appendix C – Additional Housing Rents Indicators



PI Code & Short Name	Q3 2012/13	Q4 2012/13	Q1 2013/14	Q2 2013/14	Q3 2013/14	Latest Note
HSG 19 (SI 18) Rent collected as percentage of rent owed (including arrears b/f)	95.15%	96.65%	89.25%	94.63%	96.29%	Q3 2013/14 Numerator: £3,613,103.24 Denominator: £4,097,907.49 (88.17%) Cumulative Numerator: £10,851,673.70 Denominator: £11,270,108 Cumulative: 96.29%. The indicator is on target. At this stage no remedial actions are planned as year end target is still expected to be met. Specific focus on rent collection activities within the Rents team has supported the performance of this PI.
	94.55%	96.30%	88.55%	93.55%	94.55%	
HSG 20 (HMPI220) Current tenant rent arrears as a percentage of the annual rent debit (excluding HB adjustment)	3.66%	3.33%	3.27%	3.25%	3.30%	Q3 2013/14 Numerator: £484,184.16 Denominator: £3,620,843.08 (13.37%) Cumulative Numerator: £484,184.16 Denominator: £14,691,999.95 Cumulative: 3.30%. This PI is currently on target and at this stage the year end target is expected to be met. Specific focus on rent collection activities within the Rents team has supported the performance of this PI.
	3.00%	3.00%	3.30%	3.60%	3.60%	